Board of Commissioners Meeting Memorandum

Date: February 7, 2006

From: Rebecca Carter, Director of Regulatory Compliance

Subject: DEVRY UNIVERSITY - MERRILLVILLE

NEW DEGREE APPLICATION & DEGREE RENEWAL APPLICATION

Staff Recommendation

The staff recommends that DeVry University - Merrillville be given the authority to award the Associate of Applied Science degree and to renew its authority to award the Master of Science degree in the following programs:

AAS – Network Systems Administration

MS - Information Systems Management

Background Information

DeVry University is accredited by North Central Association of Colleges and Schools and this institution has been operating in Merrillville, Indiana since 1997.

The Associate of Applied Science degree program consist of 67 semester-credit hours of training; a minimum of 75% of the courses are in the Specialty; and, the faculty meet the criteria as stipulated in 570 IAC1-10.1-4 Associate of Science criteria.

The Master of Science degree program consists of 45 semester-credit hours of training. All of the faculty members holds a master's degree or above.

Supportive Documentation

- 1. Degree Application
- 2. Instructor Qualification Record forms

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INDIANA COMMISSION ON PROPRIETARY EDUCATION

DEGREE APPLICATION

NAME OF INSTITUTION: <u>DeVry University - Merrillville</u>
NAME OF PROGRAM: <u>Network Systems Administration</u> DEGREE LEVEL: (Designate one) (AAS, AA, AS, BAS, BA, BS, MBA, MS,MA, MAS, Ph.D.) <u>AAS</u>
Name of Person preparing this Form: Marcy L. Tadla, Manager, State & Provincial Licensing
Date the form was prepared: <u>January 2006</u>

I. PROGRAM OBJECTIVES: (Describe what the program is designed to achieve and explain how it is structured in order to accomplish the objectives.)

The Network Systems Administration program provides students with a background in network systems administration as applied to practical business situations. The program addresses installing, configuring, securing and administering network systems comprising users, shared resources and network elements, such as routers, in local and Internet-based environments.

The NSA program is designed to produce graduates who are able to:

- Establish and administer a network by installing, configuring, securing, and testing multiple network operating systems and selected hardware such as network servers and routers.
- Demonstrate teamwork skills.
- Apply research and problem-solving skills.

II. PROGRAM STRUCTURE: (List all courses in the program. Indicate course name, number, EIVED)

Credit hours or clock hours for each course.)

TOTAL CREDIT or CLOCK HOURS:

JAN 2 7 2003

5

5

5

NAME OF PROGRAM:	Associate of Applied	Science in 1	Network Syste <u>ms</u>	<u>Administration</u>
	, , , , , , , , , , , , , , , , , , , ,			PROPRIETARY EDI

67 credit hours ^

(For credit hours,	Check quarter or semester): Quarter Hours:	or Semester Hours:	✓
LENGTH OF P	ROGRAM: <u>75 weeks</u> TUITION: <u>\$29,775</u>	includes \$50 applicate	ion fee)
LENGTHOLI	10010 III.	(intotained good approxim	911
Course <u>Number</u>	Course <u>Title</u>	Credit OR <u>Hours</u>	Clock <u>Hours</u>
Communicatio	ns Skills (Minimum 11 credit hours required)		
ENGL 112	Composition	4	4
ENGL 135	Advance Composition	4	4
SPCH 275	Public Speaking	3	3
Humanities an	d Social Sciences (Minimum 6 credit hours)		
HUMN 232	Ethical & Legal Issues in the Professions	3	3
PSYC 110	Psychology	3	3
D	Description of Descriptions of (Minimum 5 and it have	ns required)	
CARD 205	Professional Development (Minimum 5 credit hour	_	2
	Career Development	2 3	2 3
COLL 148	Critical Thinking and Problem Solving		3
<u>Mathematics</u>	(Minimum 8 credit hours required)		
<i>MATH 102</i>	Basic Algebra	4	4
<i>MATH 114</i>	Algebra for College Students	4	4
Business (Mir	nimum 3 credit hours required)		
BUSN 115	Introduction to Business and Technology	3	3
Commuting (Ainimum 12 credit hours required)		
COMP 100	Computer Applications for Business with Lab	2	3
COMP 129	PC Hardware and Software with Lab	3	4
UUIVII 127	i Citatanata ana bajinate miti bao	J	•

^Minimum credit hours required for graduation is 67. Credit hours may vary based upon individual and center/online course selections.

Introduction to Scripting and Database with Lab

Principles of Information Security

Introduction to Networking with Lab Introduction to Routing with Lab

Introduction to Switching with Lab

Voice/VoIP Administration with Lab

Introduction to WAN Technologies with Lab

Network Operating Systems - UNIX with Lab

Network Operating Systems – Windows with Lab

Networks (Minimum 23 credit hours required)

COMP 230 SEC 280

NETW 202

NETW 204

NEWT 206

NETW 208

NETW 230

NETW 240

NETW 250

GENERAL EDUCATION/LIBERAL ARTS COURSES: (If applicable)

Number of Credit/Clock Hrs. in <u>SPECIALTY</u> Courses: Percentage: Percentage: Percentage:
(<u>If applicable:</u>) Number of Credit/Clock Hrs. in <u>LIBERAL ARTS Courses:</u> ———————————————————————————————————
III. FACULTY: (Attach one (1) completed <u>INSTRUCTOR'S QUALIFICATION RECORD</u> form for each instructor.
Total # of Faculty in this Program: 15 Full-time: 2 Part-time: 13
Fill out form below.

List Faculty Names	Degree or Diploma	#of Years	# of Years	# at	Full-	Part-
(Alphabetically)	Earned	Working	Teaching	Other	time	time
		in the Specialty	at Your			
			School			
Ron Benton	MBA	30	6			X
Robert Cyborski	MBA	32	3			X
Arunas Dagys	DA in Mathematics	23	23			X
Cathy Dees	Ph.D.	15	11	4	x	
Richard Dixon	MTM	18	5	1		X
James Gajda	MS, MBA, JD, LLM, Abd	27 .	5	31		X
Melissa Garcia*	MBA	10	1			X
Benedict Gruszczyk	MBA	20	4	3		X
Brandon Hamilton	MBA	7	3	. 7	X	
Larry Reich	MBA	26	9			X
Robert Salitore	MS	. 26	11	4		x
Lin Stefurak	Ph.D.	20	6			x
Shelby Topping*	MA	6	1			X
Dave Vrbanich	MBA		3	7		X
Steve Wible	MBA	10	3			X

Instructor's qualification record forms are on file with the Commission.

IV. LIBRARY: (Please provide information pertaining to the library located in your institution.)

- 1. Location of library; Hours of student access; Part-time/Full time librarian/staff:
- 2. Number of volumes of professional material:
- 3. Number of professional periodicals subscribed to:
- 4. Other library facilities/resources available to the student:

Please see attached Library Resource Plan

DeVry University Library Plan

Mission, Objectives, and Policies

The mission of DeVry University libraries is to support the educational goals and instructional needs of the programs by providing professional reference services and information resources to supplement classroom and laboratory learning, as well as to participate in the teaching/learning environments of the campuses, centers, and on-line operations with the goal of contributing to the development of student applied research skills and information literacy competencies.

DeVry University recognizes that today's working adult students have complex, time-constrained lifestyles and have come to depend heavily on electronically accessed resources, and that there is a rapidly increasing amount of information available to them electronically. To support the campus libraries and the undergraduate and graduate students at our centers and on-line through both electronic and print resources, we employ full-time professional library staff to maintain print and electronic resources, manage reference services, and recommend additional resources that will best meet the research needs of students and faculty.

Staff and Administration

Librarian support for DeVry University's centers is comprised of the library services director and the library systems director working together to support both undergraduate and graduate student and faculty needs.

John Small is the DeVry University library services director. Mr. Small has a Master of Arts in Library and Information Science from Northern Illinois University. He has fourteen years academic library experience and knowledge from Central Missouri State University where he served as the electronic resources librarian and assistant professor of library services.

The university library services director manages the library resources from a central location in Oakbrook Terrace, Illinois. He reports to the DeVry University director of general education and libraries and is responsible for the following key services:

- Expand and upgrade print and electronic resources
- Coordinate and maintain a real-time Digital Reference program for all DeVry University students with 46 hours of availability per week
- Develop a library instruction program supporting planned library assignments across the curriculum
- Develop resource-sharing arrangements with campus libraries for center-based students in metro areas and beyond
- Market library services to graduate students, faculty, and staff
- Work with campus librarians to ensure equality of access to information, particularly within metro settings

The university library services director works closely with the graduate faculty and staff, and the university's campus-based librarians to ensure that library materials and services support students with their applied business research and other assignments, and assists faculty with their research needs.

As chair of the graduate-school Library Committee, the university library services director works with four colleagues (two faculty members and two program managers) for the purposes of collection development, planning, marketing, and policy development. This committee meets twice annually via

Web conferences. End-of-term faculty survey information is used to continually fine-tune collection development efforts.

The university library systems director administers the on-line union catalog system (Voyager) for DeVry University. He also reports to the director of general education and libraries, and works with the library services director to facilitate use of the system-wide and local print resources accessible via Voyager.

Paul Anderson fills this library systems director's role. Mr. Anderson has a Master's of Library Science from San Jose State University. Prior to joining DeVry, Mr. Anderson worked for over 15 years at Alameda County Library as Young Adult Librarian (1990-93), Technical Services Manager (1993-98), and Adult Services Librarian (1998-2000), and is a former library director for the DeVry University Fremont campus (2000-2002).

The Library Collection & Collection Organization

On-line Resources

All DeVry University students, faculty, and staff have access to the extensive and comprehensive ProQuest 5000 suite of databases (journal articles, newspapers, and data) along with the Faulkner FACCTS and Hoover's databases through the Web site (http://library.devry.edu/). There are also two collections of electronic books available at this location from netLibrary and Safari (Pearson). Students and faculty at the centers and from any Internet-connected computer have access to these resources 24 hours a day, seven days a week.

By accessing the DeVry University library Web site, students can search an extensive collection of newspapers, journals, periodicals, data sets, vendor information, and other resources via an online connection. Articles can be delivered several ways: printed, faxed, mailed, or downloaded. Included in these provisions are links to course-related Internet sites that have been recommended by faculty and central academic staff, and that have been reviewed and annotated by librarians.

A listing of the online resources available to DeVry University students is attached.

The library also provides an entry point for the Thompson Learning NETg computer-based training courses. These 1300+ Web-based short courses are free to our students, faculty, staff, and KGSM alumni. These concise, professionally developed business e-learning courses are in the areas of project management, Microsoft Office Suite, Java programming, networking, Web development, and interpersonal communication skills practice.

On-site Library Resources

Each DeVry University Center has an information center that includes networked personal computers, a printer and printed resources such as alternative textbooks and study guides, current business management reference books, and self-improvement books. Periodicals are also available for use by students. At a minimum, the library subscribes to the following core periodicals for each center:

Business Week
Harvard Business Review
HR Magazine
Journal of Accountancy
PC Magazine
Wall Street Journal

The library also subscribes to a local business publication for each center, for example <u>Crain's Chicago</u> <u>Business</u> in the Chicago-area market; the <u>Atlanta Business Chronicle</u> in Georgia; <u>Business First</u> in

Columbus, Ohio; and <u>Crain's New York Business</u> in New York; and the <u>Charlotte Business Journal</u> in North Carolina.

Students are also provided information to help them access varied resources from their local public libraries, plus any additional library consortia that may be in place in the area. The library services director coordinates access with the center dean and ascertains the level of support that already exists in community libraries.

DeVry University Interlibrary Services and Collection Sharing

Our library includes the full integration of graduate and undergraduate resources, borrowing access to all holdings in the Voyager union catalog for all students, and a real-time digital reference service for enhanced patron support, particularly for students and faculty at DeVry University centers and online. The digital reference service is coordinated and maintained by the library services director but also leverages the reference services of our campus professional librarians.

The sharing of resources across the undergraduate and graduate levels includes an ongoing strategy for building collections that also support the graduate programs (5-10% of annual acquisitions are identified as directly supporting the graduate programs), and developing a patron-identification capability to allow graduate and undergraduate students to borrow items directly via the Voyager catalog system

Currently, borrowing of print resources by students is established through "manual" arrangements between centers and campuses in each region. Physical delivery of resources from the campuses to the centers must also be arranged, and is handled through the normal staff/faculty travel across a metro region, through courier services, or through express mail.

Planning, Service, and Use

Strategic planning for the libraries of DeVry University is conducted in concert with the strategic planning process of DeVry University, which is an ongoing, forward-looking process with a 5-year window of coverage. The process is guided by the senior management of the university, but draws on a broad base of inputs from campus, center, and on-line personnel, including faculty, staff, and students. The library's strategic plan, similarly, draws on the campus-based professional librarians, their Library Committees (primarily faculty), campus and center staff, and students. These inputs are channeled to the Library Strategic Planning Committee, which analyzes and evaluates input and recommends specific adjustments and initiatives. These recommendations are integrated into the annual planning cycles led by the director of general education and libraries, the university library services director, and the university library systems director in their proposals to senior management of the university.

Each term, to promote awareness and provide training on library services, the university library services director sends materials to center staff to distribute to all incoming students describing resources and services available to them through the library. The librarian also provides handouts to faculty to build awareness of the resources and services available.

To evaluate the range and quality of library resources, both electronic and print, the library systems director compiles usage reports monthly from the netLibrary Web site in the areas of frequency of use by title, most popular titles in the past 30 days, and "turnaways." In addition, as part of the ongoing development and review of library resources, the librarian surveys both faculty and students as part of the end-of-term surveys administered at the centers. Survey results indicate students are able to complete their coursework and applied research with support of the School's library resources as well as the vast amount of information available through the Web.

Campus-based librarians also track usage of print and electronic resources and library services, such as bibliographic instruction sessions, on a term-by-term basis. The director of general education and libraries and other administrators analyze these data, and adjustments in library resources and services are made as a result. In the past six years, three comprehensive library surveys of students and faculty were conducted across the university system. The results indicated that both students and faculty were satisfied with library resources and the helpfulness and accessibility of library staff.

Library use statistics are gathered for a number of different purposes and in a variety of formats. General statistical information for 2004-05 includes the following overview. These figures are university-wide statistics.

Total circulation via the Voyager system: 148,989 Total circulation of netLibrary e-books: 51,738

Total use of subscribed electronic resources (including searches and full-text articles retrieved): 3,131,800 Graduate student usage of ProQuest databases: 272,038 searches and 289,284 documents retrieved.

JS/MR 6/7/2005

DeVry University Library Electronic Resources 2005-2006

ProQuest 5000

ABI/INFORM Complete 2400 full-text journals – plus Trade and Industry,

Dateline, Archive, and Hoover's Company Profiles
Research Library 2830 journals, with more than 2000 in full text

ProQuest Newsstand Includes New York Times, Wall Street Journal, Washington Post, Christian Science Monitor, Atlanta Journal-Constitution, LA Times, others

ProQuest Computing 260 full-text science/technology journals, from

1986

ProQuest Telecommunications 80 full-text industry publications, from 1986 Career and Technical Education More than 380 full-text journals

ERIC + Education Complete Over a million documents and articles, from 1966

Applied Science and Technology Plus Hundreds of full-text journals in sciences,

engineering, and technology

Psychology Journals Over 400 journals

Accounting and Tax Abstracts and articles from more than 2000

publications, with 241 in full text

Banking Information Source More than 278 publications, with 181 in full text

Pharmaceutical News Index 20 titles, with 4 in full text

ProQuest Asian + European Business More than 75 full-text publications

Harvard Business Review Via EBSCOhost (For KGSM only, in electronic format)

Faulkner's FACCTS Hundreds of new reports on Computer &

Telecommunications technologies are added each

month to this comprehensive database.

netLibrary e-books Over 10,000 full-text electronic books purchased by

DeVry; in addition, several thousand more e-books from netLibrary's publicly accessible

collection are available.

Safari e-books About 600 items accessible on a subscription

basis from a continually updated database of

IT and other technology topics.

HOOVER'S

Company Profiles Financial and business information on more than

15,000 companies (U.S. and non-U.S.) and thousands

of industries

NOTE: Each campus library also subscribes to additional electronic resources besides the above.

IS 6/7/2005

ACCREDITATION



The Higher Learning Commission

30 North LaSalle Street; Suite 2400 | Chicago, Illinois 60602-2504 | 312-263-0456 800-621-7440 | FAX: 312-263-7462 | www.ncahigherlearningcommission.org

STATEMENT OF AFFILIATION STATUS

DEVRY UNIVERSITY One Tower Lane, #1000 Oakbrook Terrace, IL 60181-4624

Affiliation Status:

Candidate: 0

Member: (2002* - .) (see notes)

Nature of Organization

Legal Status: Degrees Awarded:

Private FP

A, B, M, C

Conditions of Affiliation:

Stipulations on Affiliation Status:

The institution may offer any degree program within the general field of business and management (including information systems) at the level of Master's or below. The institution may offer any degree program within the general fields of computer and engineering technology at the level of Bachelor's or below. The institution will notify the Commission of any new degree programs at the graduate level. The institution may offer any of its programs through onsite presentation, through distance delivery, or through a mixture of onsite presentation and distance delivery. The institution may open campuses and degree sites anywhere in the United States with prior notification to the Commission showing that appropriate state approvals have been obtained. International programs are limited to the programs in Calgary, Alberta, Canada

Approval of New Degree Sites:

No prior Commission approval required for offering existing degree programs at new sites within the United States.

Approval of Distance Education Degrees:

Reports Required:

Other Visits Scheduled:

Summary of Commission Review

Year of Last Comprehensive Evaluation:

2001 - 2002

Year of Admission to AQIP:

Year for Next Comprehensive Evaluation:

2011 - 2012

Year of Next System Appraisal:

Year of Next Reaffirmation of Accreditation:

Date of Last Action:

08/13/2004

Accreditation Notes:

* * Note on date of accreditation: Accredited as a single entity on February 1, 2002. The result of a merger

Last Modified: 08/13/2004

A Commission of the North Central Association of Colleges and Schools



STATEMENT OF AFFILIATION STATUS

of DeVry Institutes, first accredited in 1981, and Keller Graduate School of Management, first accredited in 1977.

Last Modified: 08/13/2004

Printed:

08/13/2004

DeVry University - Merrillville, IN

Total # of Faculty: 14

Full-time:

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List Eaculty Names	Degree or Diploma Earned	Programs to Teach	#of Years Working	# of Years Teaching	# at Other	Full-time	Part-time
(Alphabetically)		•	in the Specialty	at Your School			
Ron Renton	MBA	МВА. МНРМ	30	9			X
Robert Cuborski	MBA	MBA. MAFM	32	3			×
Cothy, Door	O 4d	MBA	15	II	4	x	
Richard Dixon	MTM	MBA, MHRM,	18	5	I		X
		MISM, MCNM					
James Gajda	MS, MBA, JD, LLM, Abd	MBA, MHRM, MPM MCNM	27	5	31		×
×-:	NAN4	MRA MHRM	101	1			X
Melissa Garcia"	V TWI	MISM	9	•			
Renedict Gruszczyk	MBA	MBA	20	4	3		×
Brandon Hamilton	MBA	MBA	7	3	7	X	
I arry Reich	MBA	MBA, MHRM	26	6			X
Robert Salitore	MS	MBA, MHRM,	26	II	4		x
		MPM, MCNM					
Lin Stefurak	Ph.D.	MBA	20	9			×
Shelby Topping*	MA	MBA, MISM,	9	I			X
SJ.J. C		MHRM					
Dave Vrbanich	MBA	MBA, MHRM,		co.	7		×
		MPM, MCNM					-
Steve Wible	MBA	МВА, МРМ, МСИМ	10	3			X

All instructor's qualification forms and transcript(s) attached.

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FEB 1 3 2006

INDIANA COMMISSION ONE Agenda PROPRIETARY EDUCATION 8, 2006 51

INDIANA COMMISSION FOR POSTSECONDARY PROPRIETARY EDUCATION 32 East Washington Street Suite 804

Indianapolis, Indiana 46204

INSTRUCTOR'S QUALIFICATION RECORD

This form will not be processed unless all documentation required has been submitted with the form. NAME (Last, First, Middle) BEWTON, ROWALD, LICHARD / DEWY MNIVERSITY SPECIFIC SUBJECTS YOU TEACH BUSINGED COMMUNICATIONS GMSS List below only that training/education and work experience or teaching experience applit to the teaching responsibilities currently held. All training/education and work experior teaching experience cited must be fully documented: i.e., transcripts, organised experience cited must be fully documented: i.e., transcripts, organised experience applit to the teaching experience cited must be fully documented: i.e., transcripts, organised to the teaching experience cited must be fully documented: i.e., transcripts, organised to the teaching experience applit to the teaching experience applit on the carried and teaching experience, signed by a former direct supervisor. Attach such documentation to SOURCE OF TRAINING/EDUCATION AREA OR SUBJECT OF PERIOD OF ATTECH Experience (Month and YEAR TRAINING/EDUCATION TRAINING/EDUCATION TRAINING/EDUCATION COMMITTED TO THE ACCUMENTATION COM	1			
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gnature of Instructor Date	INIGHULIO, AUGU //	_	9/3/4	

Supervisor:

FROM

INDIANA COMMISSION ON PROPRIETARY EDUCATION

INSTRUCTOR QUALIFICATION RECORD

Instructions; Include ALL education/training applicable to current teaching assignments. This application will not be processed unless all supportive documentation required has been attached with this fi (te transcripts and/or letters identifying the precise nature of previous work and teaching experience, signed and dated by a former employer or supervisor).

PLEASE TYPE ALL INFORMATION PROVIDED.

NAME OF INSTITUTION:	DeVry University	1	
NAME OF INSTRUCTOR: Decs Cathy McKee	•		
(Last)	(First)	(Middle)	
List all courses that you teach in this program:			
Foundations of Business Communications (GM 410)			
Managerial Comunications (GM 550)			
Name of Institution	Location	Area or Subject of Training/Education	Period of Enrollment: From: To:
The throught of Milands	Chicago	Ph D /Comnosition and Rhetoric	7 88/6
The first of Milands	Chicago	MA/Teaching of English	1/87 / 6/88
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Total own Their compiler	Indiananolis	RA/Liheral Arts	1/80 6/84
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DATE: 6.11.02

INSTRUCTOR QUALIFICAT DN RECORD

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SIGNATURE OF INSTRUCTOR:

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INSTRUCTOR QUALIFICAT DN RECORD

nstructions: Include ALL education/training applicable to current teaching assignments. This application will not be processed unless all supportive documentation required has been attached with this is transcripts and/or letters identifying the precise nature of previous work and teaching experience, signed and dated by a former employer or supervisor). PLEASE TYPE ALL INFORMATION PROVIDED.	signments. This application will not be processed unless k and teaching experience, signed and dated by a foasE TYPE ALL INFORMATION PROVIDED.	gnments. This application will not be processed unless all supportive documentation required rand teaching experience, signed and dated by a former employer or supervisor). SE TYPE ALL INFORMATION PROVIDED.	ias been altacheu will lus i
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SIGNATURE OF INSTRUCTOR:

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INSTRUCTOR QUALIFICATION RECORD

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NAME OF INSTITUTION: DEVRY UNIVERSITY	×11.5	· · · · · · · · · · · · · · · · · · ·		
NAME OF INSTRUCTOR: $GAJOA$ (Last)	B	4mES EDWAR (First)	(Middle)	
List all courses that you teach in this program: FISO4, ACSOS, FISIS				
		3 to 2 1 1 2 2 V	Deriod of Enrollment	ţu.
Name of Institution Location	-	Area or Subject of Traming/Education	From: To:):
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DAVADORT UNIVERSITY MEKLILLINULE	J/N	TBACHING - ACCOUNTING,	19616	CURRENT
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SIGNATITE OF INSTRICTOR) V	Targe Bus ment. DATE:	6/2/	62
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CPE Agenda March 8, 2006 56

	PLEASE TYPE ALL INFA	PLEASE TYPE ALL INFORMATION PROVIDED.		
NAME OF INSTITUTION: Keller Graduate School of Management	nduste School of Management			•
NAME OF INSTRUCTOR: Garcia	Melissa	œ.		
· •	(Last)	(First)	(Middle)	
List all courses that you teach in this program:	rogram:			
	Marketing Management (MM522)	(2)		
Name of Institution	Location	Area or Subject of Trainine/Education	Period of Enrollment From: To:	oliment To:
Purdue University	Harmond, Indiana	Communications, B.A.	/ 88/8	5/92
DePaul University	Chicago, Illinois	MBA w/Emphasis in Marketing	/ 86/8	12/2003
\$ 1				
Applicable Experience	Location	Applicable Experience	Employment Period From: To:	Period To:
Graycor	Homewood, IL	Marketing Director	4/98	present
Cullum Mechanical	Charleston, SC	Marketing Cooxdinator	/ 96/L .	3/98
Allstate Environmental	Gary Indiana	Director of Commulcation	/ 56/9	96/9
Jenny Craig International	Orland Park, Illinois	Center Director	12/91	6/95
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INSTRUCTOR QUALIFICATION RECORD

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NAME OF INSTITUTION: DE	DEVRY UNIVERSITY			
NAME OF INSTRUCTOR, GENERAL	ทุกรรมเ	Ben		
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GM 545	5 BUSINESS ECONOMICS		-	
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VALID 6454144	Carbondale 1.t	BS, Political Sci/	6/72 \$	9//9
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Governors State Univ.	University Park 11	MBA: Econ/Finance	6/83	12/83
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SIGNATURE OF INSTRUCTOR:	Chi / Jas	Jan S.		Th. 290
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COMMISSION ON PROPRIETARY EDUCATION

INSTRUCTOR'S QUALIFICATION RECORD

Instructions: Include <u>all</u> training/education applicable to current teaching assignments. This form will not be processed unless <u>all supportive documentation</u> required for review has been attached with this form (i.e., transcripts, copies of training certificates and letters identifying the precise nature of previous work and teaching experience, signed by a former direct supervisor.)

NAME: HAMILTON, BRANDON LES ITE (Kirst)

NAME OF INSTITUTION: KELLER

Specific Courses that You Teach in Program: \$525, \$\frac{15535}{15582}\$

Source of Training/Education	Location	Area or Subject of Training/Education	Period of Attendance From: To:
UNIVERSITY OF	CHICAGO IL	SYSTEMS ANALYSIS	1975-1979
Illinois		INDUSTRIAL Engineering	
UNIVERSITY OF	Los Angeles,	STRATEGIC PLANNING	1909-1991
Southern California	CA	& Organization	
nommaniminimi	nanananananananan	านการแกร้ดากการแกรกาน	
Applicable Experience	Location	Exact Nature of Experience	Employment Period Prom: To:
Calorte Cly Depty Heal	in Valpasaro, IN	Datatare Consultant	8/99 10/99
Gary Works /USS	Gary IN	Programming Trustructor	4/99 7/99
Ivy Tech State College	Valpavairo	Instructor, Comp. But	12/97 - Prejent
Valley Commonsty College	Vanleys. CA	Justivefor, US	12/95 - Present
Delvy Ins. of Tech	Long Beach, CA	Instructor Tedecom Mant	1996-11/97

I certify that the above information is correct to the best of my knowledge.

SIGNATURE OF INSTRUCTION

May (, 2000)

RECEIVED

FEB 1 3 2006

INDIANA COMMISSION ON PROPRIETARY EDUCATION

CPE Agenda March 8, 2006

INDIANA COMMISSION FOR POSTSECONDARY PROPRIETARY EDUCATION 32 East Washington Street Suite 804 Indianapolis, Indiana 46204

INSTRUCTOR'S QUALIFICATION RECORD

Instructions: Include all training/education applicable to current teaching assignments.

This form will not be processed unless all documentation required has been submitted with the form. NAME OF INSTITUTION AT WHICH YOU TEACH NAME (Last, First, Middle) REICH LARRY L. 1 DEVRY UNIVERSITY SPECIFIC SUBJECTS YOU TEACH DIVERSITY & PRODUCTIVITY. List below only that training/education and work experience or teaching experience applica to the teaching responsibilities currently held. All training/education and work experier or teaching experience cited must be fully documented: i.e., transcripts, copies of train certificates and letters verifying and identifying the precise nature of previous work and teaching experience, signed by a former direct supervisor. Attach such documentation to i SOURCE OF AREA OR SUBJECT OF PERIOD OF ATTENT TRAINING/EDUCATION LOCATION TRAINING/EDUCATION (Month and Yea From LOYOCA UNIVERSITY EXACT NATURE EMPLOYMENT PERIOL (Month and Year) APPLICABLE EXPERIENCE LOCATION OF EXPERIENCE From SWEETHERRICUP FRIPLONEE REZATIONS HUMAN PESOURES CURP. CHICAGO,IC MER HUMAN RESTURCES FIELD CONTRINER JAN 89 JAN EZK GROVE UNICE.IL DIPLATOR OF PERSONNER AMERCAN LOCK CO. CRETE, IL ORLAND PARK. TEACHENE DIVERSITY ZIER GRAD THOUCH JAN 92 - PRESE DOUNTES GRENT OAK STAFCINE TRAINING BROOK, IL I certify that the above information is correct to the best of my knowledge. March 8, 2006-Signature of Instructor

INSTRUCTOR QUALIFICAT DN RECORD

Instructions: Include ALL education/training applicable to current teaching assignments. This application will not be processed unless all supportive documentation required has been attached with this for

Planning HR600 - H.R. (le transcripts and/or letters identifying the precise nature of previous work and teaching experience, signed and dated by a former employer or supervisor). Chilery PLEASE TYPE ALL INFORMATION PROVIDED. DeVer Robert Manoging (First) I N ズズ List all courses that you teach in this program: 130 havior Salitore GH 591-Ore NAME OF INSTITUTION: NAME OF INSTRUCTOR: -855

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	Location	Area of Subject of Training/Education	From: To:	.
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Agenda 8, 2006 61

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INSTRUCTOR QUALIFICAT ON RECORD

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NAME OF INSTITUTION: KELLEIZ GRAVATE	SCHOOL OF MANA	KELLER GRAVATE SCHOOL OF MANASCHUMT OF DOWN U.	
NAME OF INSTRUCTOR: Stefural	Albert	L-(nwas)	
(Last)	(First)	(Middle)	
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Name Of Institution	Location	TrainIng/Education	Fram: To;
University of Florida	Garnesully, FL	Higher Education Admin.	1974 F1977
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Applicable Experience	Location	Applicable Experience	From: To:
Hayangan Jarhal Group, Inc.	Hisedale, II	Mergess4 Aguisition Consults	- 1995 × 200
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White Business Machine Inc.	Chalotte NC	President	6861 - 1851
Clock Copy Intil Co. B.	Chicago II	V.P. Admicestration	861 - 2861

Signature of instructor.

CPE Agenda March 8, 2006 62

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INSTRUCTOR QUALIFICAT ON RECORD

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	13ACL STATE UNIVERSITY			
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I certify that the above information is co

March 8, 2006
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INSTRUCTOR QUALIFICATION RECORD

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).	PLEASE TYPE ALL INFO	PLEASE TYPE ALL INFORMATION PROVIDED.	
	NAME OF INSTITUTION: KE.	KELLER GRADUATE S	GRADUATE SCHOOL OF MANAGEMENT	
	NAME OF INSTRUCTOR:	RANICH	DAVID ANTHONY	Y No
	(Last)		(FIISL)	(amnur)
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	Location of			Employment Period
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$\overline{}$	NATIONWIDE	CALIFORNIA, MINNESOTA, NIDAK, SLOAK, (MANABEMENT CONSULTANT)	2	FEB, 199 I PRESENT TIME
$\overline{}$	AVERA HEALTH SYSTEM	Sloux FALLS, S.D.	Vice-PRESIDENT OF HUMAN RESOURCES JULY 1988 / FEB, 1992	S July 1988 / FEB, 1992.
	ALTRU HEALTH SYSTEM	GRAND FORKS NID,	HUMAN RESOURCES MANNER MARCH 1980 / JULY 1988	MARCH 1980 / JULY 1988
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_	CALUMET COLLEGE OF ST, JOSEPH	WHITING, IN (MAIN CAMPUS)	HEALTH CARE MARKETING ECONOMICS	INSTRUCTOR HEALTH CANE MAY 2001 / PRESENT TIME
-\-\-\-\-\	UNIVERSITY OF SOUTH DAKOTA	VERMILLION, SOUTH DAKOTA	exformizational REAGNIDA AND THEORY SEPT. 1940 15AM, 1992	SEPT. 1940 / JAN. 1992
<u> </u>	UNIVERSITY OF NORTH DAKOTA GRAND FORKS, NORTH DAKOTA	GRAND FOAKS, NORTH DAKOTA	INSTRUCTOR MANAGERIAL CONCEPTS JAN, 1987 / MAY 1987	24W, 1987 / MAY 1987
-	I certify that the above information is correct to the best of my knowledge.	s correct to the best of my knowledge		

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INDIANA UNIVERSITY

SIGNATURE OF INSTRUCTOR:

2002

TEACHING EXPERIENCE

CPE Agend March 8, 20 64

INSTRUCTOR QUALIFICAT DN RECORD

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Instructions: Include ALL education it applicable to content and teaching experience, signed and dated by a former employer or supervisor) (ie transcripts and/or letters identifying the precise nature of previous work and teaching experience, signed and dated by a former employer or supervisor) (ie transcripts and/or letters identifying the precise nature of previous work and teaching experience, signed and dated by a former employer or supervisor)	and teaching experience, signed and dated by a for TYPE ALL INFORMATION PROVIDED.	i dated by a former employer or supervisor). PROVIDED.	
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NAME OF INSTRUCTOR: (Last)	(First)	(Middle)	
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SIGNATURE OF INSTRUCTOR:

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DATE: _

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INDIANA ADDENDUM

JAN 2 7 2006

A signed and dated copy of this addendum, countersigned by the advisor, must be attached to the undergraduate academic catalog and enrollment agreement of every undergradual and enrollment agreement agreement of every undergradual and enrollment agreement of every undergradual and enrollment agreement of every undergradual and enrollment agreement agreement of every undergradual and enrollment agreement agreement agreement of every undergradual and enrollment agreement agreement agreement a

This institution is regulated by **The Indiana Commission on Proprietary Education**, 302 West Washington Street, Room E201, Indianapolis, IN 46204-2767. Toll Free Number 1-800-227-5695 or (317) 232-1320.

Indiana Minimum Cancellation and Refund Policy

The postsecondary proprietary education institution shall pay a refund to the student in the amount calculated under the refund policy specified in this section or as otherwise approved by the commission. The institution must make the proper refund no later than thirty-one (31) days of the student's request for cancellation or withdrawal.

The following refund policy applies to each resident postsecondary educational institution:

The student is entitled to a full refund if one or more of the following criteria are met:

- A. The student cancels the enrollment application within six (6) business days after signing.
- B. The student does not meet the school's minimum admission requirements.
- C. The student's enrollment was procured as a result of a misrepresentation in the written materials utilized by the school.
- D. If the student has not visited the school prior to enrollment and withdraws within three days of touring the school or attending the regularly scheduled orientation/classes.

After beginning classes, Indiana residents who withdraw from the school are entitled to the following refund amounts less an enrollment fee of ten percent (10%) of the total tuition, not to exceed one hundred dollars (\$100):

- A. After attending one week or less, ninety percent (90%).
- B. After attending more than one week but equal to or less than twenty-five percent (25%) of the program, seventy-five percent (75%).
- C. After attending more than twenty-five percent (25%) but equal to or less than fifty percent (50%) of the program, fifty percent (50%).
- D. After attending more than fifty percent (50%) but equal to or less than sixty percent (60%) of the program, forty percent (40%).
- E. After attending more than sixty percent (60%) of the program, the student is not entitled to a refund.

Student's Signature	Advisor's Signature	
Date ,	Date	
07501550 5/05		

1 – Student Enrollment Agreement Copy

2 - Student Catalog Copy

3 - School Copy

DEGREE APPLICATION

RECEIVED

JAN 2 5 2006

INDIANA COMMISSION ON

NAME OF INSTITUTION: <u>DeVry University - Merry No. He PROPRIETARY EDUCATION</u>
NAME OF PROGRAM: <u>Information Systems Management</u>
DEGREE LEVEL: (Designate one)
(AAS, AA, AS, BAS, BA, BS, MBA, MS, MAS, Ph.D.)
Name of Person preparing this Form: Marcy L. Tadla, Manager, State & Provincial Licensing
Date the form was prepared: <u>January 5, 2006</u>

I. PROGRAM OBJECTIVES: (Describe what the program is designed to achieve and explain how it is structured in order to accomplish the objectives.)

The Master of Information Systems program equips students with the skills necessary to effectively function as Information systems managers responsible for supervising the work of systems analyst, computer programmers and support specialists.

Students in the 15-course (45-semester-credit-hour) program must complete six management core courses, five technology core courses, including an integrative capstone course, and four elective courses form the designated specialty (concentration) area.

MISM coursework specifically addresses topics such as:

- Management foundations
 - using core concepts of accounting & finance
 - utilizing technology & innovations as competitive & strategic tools
 - managing change to improve effectiveness
 - understanding the principles and methodology of project management.
- Technology foundations
 - understanding concepts & tools for networking, systems development, implementation, management & systems security.
 - Examining database concepts, components & management issues.

In addition, students may choose to concentrate in one or more of the following areas:

- Information security
- Data Administration & Management
- Health Information Systems Management
- Global Outsourcing Management
- Information Systems Tools
- Project Management
- Electronic Commerce
- Distributed Systems Management
- Information Systems Applications
- Network Management

Specific MISM program objectives include:

- developing and enhancing the business, technical and management skills students need to function effectively as IS managers.
- enabling students to identify opportunities to use information systems to an organization's strategic and competitive benefit.
- providing critical learning tools for application development, operational effectiveness and information asset management, and decision making.
- preparing students to analyze and design computer/network-based applications of information technology and manage IS resources.
- developing project management skills needed to manage projects and execute project tasks with respect to IS.

	RAM STRUCTURE: (List all courses in the print it hours or clock hours for each course.)	ogram. Indicate course name,	number,
NAME OF PR	ROGRAM: <u>Master of Information Systems I</u>	Management	_
	DIT or CLOCK HOURS: 45 Credit hours s, Check quarter or semester): Quarter Hours:	or Semester Hours: _	✓
LENGTH OF	PROGRAM: <u>16 weeks/term</u> TUITION: _	\$1750/course	
SPECIALT Course Number	Y COURSES: Course Title	Credit OR <u>Hours</u>	Clock <u>Hours</u>
<u>Management</u> <u>FI504</u>	t Core: Accounting and Finance		
<u>GM591</u>	Leadership & Organizational Behavior		.
HR587	Managing Organizational Change	3	

<u>IS535</u>	Management Applications of Information Technology	3	
<u>PM586</u>	Project Management Systems		
<u>TM583</u>	Strategic Management of Technology		
Technology Co		2	
<u>IS581</u>	Systems Analysis, Planning & Control		
<u>IS582</u>	Database Concepts		
<u>IS589</u>	Networking Concepts and Applications	3	
<u>IS600</u>	Information Systems Capstone	_3	
<u>SE571</u>	Principles of Information Security & Privacy	_3	
Concentration	Areas:	anacialty areas	Fach
	tt complete an additional 4 courses within one of ten	specially areas.	Eacn
courses s wor	m 5 creat nours.		
Information S	Security Security		
<u>SE572</u>	Network Security	3	
<u>SE573</u>	E-Business Security	_3	
<u>SE574</u>	Database Security	3	
SE575	Information Security Law and Ethics	3	
SE576	Risk Mitigation and Contingency Planning	_3	
SE577	Cryptography and Security Mechanisms	3	
<u>SE578</u>	Practices for Administration of Physical	3	
	and Operations Security		
SE579	Security in Systems Architecture and Application	_3	
<u>SE591</u>	Disaster Recovery/Forensics and Security	3	
Data Admini	stration and Management		
	Database Administration and Management	3	
<u>IS561</u>	Database Programming and Applications	3	
<u>IS562</u>	Business Intelligence Systems	3	
<u>IS 563</u>		3	
<u>IS564</u>	Enterprise Data Management and Administration		
Global Outso	ourcing Management		
HR582	Managing Global Diversity	3	
<u>IS568</u>	Global IT Outsourcing	_3	
IS569	Risk Assessment & Mitigation in Global Outsourcing	3	·
<u>PM584</u>	Managing Software Development Projects	3	
Health Inform	nation Systems Management		
HS541	Health Service Systems	3	
<u>HS541</u> HS543	Health Services Finance	3	
<u>IS565</u>	Health Care Security, Privacy & Compliance	3	
<u>IS566</u>	Informatics & Application Systems in Health Care	3	
<u>IS567</u>	Health Care Information Administration & Mgmt.		

Project Mana	gement		
GM588	Managing Quality	3	
PM584	Managing Software Development Projects	_3	
PM585	Integrated Planning & Scheduling	3	
PM587	Advanced Program Management	3	
PM588	Integrated Project Performance Analysis	3	
PM589	Project Cost and Risk Management	3	<u> </u>
PM598	Contract and Procurement Management	3	
11111110	Och Med Child	 -	
Electronic Co	mmerce		
EC542	Electronic Commerce Technology Management	_3	
EC544	Electronic Commerce Strategy Management	3	
IS577	Internet-Oriented Programming	3	
IS583	Database Application for Electronic Commerce	3	
<u>IS586</u>	Client/Server Applications	3	
<u>SE573</u>	E-Business Security	3	
,	vstems Management		
<u>IS574</u>	Visual basic	_3	
<u>IS577</u>	Internet-Oriented Programming	_3	
<u>IS586</u>	Client/Server Applications	3	
<i>TM586</i>	Network Strategy and Design	_3	
Information S	Systems Tools		
<u>IS574</u>	<u>Visual basic</u>	_3	
<u>IS575</u>	Advance Visual basic	3	
<u>IS577</u>	Internet-Oriented Programming	3	
<u>IS578</u>	C++ Programming	3	· · · · · · · · · · · · · · · · · · ·
<u>IS579</u>	Java Programming	<u>3</u>	
Information S	Systems Applications		
<u>IS583</u>	Database Application for Electronic Commerce	3	
<u>IS585</u>	Decision Support and Expert Systems	_3	
<u>IS586</u>	Client/Server Applications	3	
<u>TM588</u>	Groupware and the Internet	_ 3	
<i>TM589</i>	Wireless Communications Systems	3	
<u>TM590</u>	IP Telephony/VoIP	<u>_3</u>	
Network Mar	aagement		
<u>SE572</u>	Network Security	_3	
CDEO1			
<u>SE591</u>	Disaster Recovery/Forensics & Security	3	
<u>SE391</u> <u>TM563</u>	Disaster Recovery/Forensics & Security Wireless Networks	3	
	Disaster Recovery/Forensics & Security		

GENERAL EDUCATION/LIBERAL ARTS COURSES: (If applicable) - N/A

Number of Credit/Clock Hrs. in <u>SPECIALTY</u> Courses: Number of Credit/Clock Hrs. in <u>GENERAL</u> Courses:	 Percentage: Percentage:		
(<u>If applicable:)</u> Number of Credit/Clock Hrs. in <u>LIBERAL ARTS</u> Courses:	 	Percentage:	_

- IV. LIBRARY: (Please provide information pertaining to the library located in your institution.)
- Location of library; Hours of student access; Part-time/Full time librarian/staff: 1,
- Number of volumes of professional material: 2.
- Number of professional periodicals subscribed to: 3.
- Other library facilities/resources available to the student: 4.

Please see attached Library Resource Plan

(Attach one (1) completed INSTRUCTOR'S QUALIFICATION RECORD form for each instructor.

IN PACULTY: (Attach one (1) completed a co

Full-time: 2

14

Part-time: 12

Part-time × × × × × × × 24 ĸ × × Full-time × × # at Other 3. 7 4 # of Years Teaching at Your School] 'n 0 #of Years Working in the Specialty 30 32 15 26 20 0.7 10 27 20/2 MBA, MPM, MCNM Programs to Teach MPM, MCNM MBA, MHRM, MISM, MCNM MPM, MCNM MBA, MHRM, MBA, MHRM, МРМ, МСИМ MBA, MHRM, МВА, МНКМ MBA, MHRM, МВА, МНКМ MBA. MAFM MBA, MISM, MHRMMISMMBA MBAMBAMBADegree or Diploma Earned MS, MBA, JD, LLM, Abd MTMMBA Ph.D. MBAMBA MBA MBA Ph D. MBAMBA MBASW Z Benedict Gruszczyk List Faculty Names Brandon Hamilton Shelby Topping* Melissa Garcia* Robert Cyborski (Alphabetically) Robert Salitore Dave Vrbanich Richard Dixon James Gajda Larry Reich Lin Stefurak Ron Benton Steve Wible Cathy Dees

^{*} Instructors Forms and transcripts attached.

DeVry University Library Plan

Mission, Objectives, and Policies

The mission of DeVry University libraries is to support the educational goals and instructional needs of the programs by providing professional reference services and information resources to supplement classroom and laboratory learning, as well as to participate in the teaching/learning environments of the campuses, centers, and on-line operations with the goal of contributing to the development of student applied research skills and information literacy competencies.

DeVry University recognizes that today's working adult students have complex, time-constrained lifestyles and have come to depend heavily on electronically accessed resources, and that there is a rapidly increasing amount of information available to them electronically. To support the campus libraries and the undergraduate and graduate students at our centers and on-line through both electronic and print resources, we employ full-time professional library staff to maintain print and electronic resources, manage reference services, and recommend additional resources that will best meet the research needs of students and faculty.

Staff and Administration

Librarian support for DeVry University's centers is comprised of the library services director and the library systems director working together to support both undergraduate and graduate student and faculty needs.

John Small is the DeVry University library services director. Mr. Small has a Master of Arts in Library and Information Science from Northern Illinois University. He has fourteen years academic library experience and knowledge from Central Missouri State University where he served as the electronic resources librarian and assistant professor of library services.

The university library services director manages the library resources from a central location in Oakbrook Terrace, Illinois. He reports to the DeVry University director of general education and libraries and is responsible for the following key services:

- Expand and upgrade print and electronic resources
- Coordinate and maintain a real-time Digital Reference program for all DeVry University students with 46 hours of availability per week
- Develop a library instruction program supporting planned library assignments across the curriculum
- Develop resource-sharing arrangements with campus libraries for center-based students in metro areas and beyond
- Market library services to graduate students, faculty, and staff
- Work with campus librarians to ensure equality of access to information, particularly within metro settings

The university library services director works closely with the graduate faculty and staff, and the university's campus-based librarians to ensure that library materials and services support students with their applied business research and other assignments, and assists faculty with their research needs.

As chair of the graduate-school Library Committee, the university library services director works with four colleagues (two faculty members and two program managers) for the purposes of collection development, planning, marketing, and policy development. This committee meets twice annually via

Web conferences. End-of-term faculty survey information is used to continually fine-tune collection development efforts.

The university library systems director administers the on-line union catalog system (Voyager) for DeVry University. He also reports to the director of general education and libraries, and works with the library services director to facilitate use of the system-wide and local print resources accessible via Voyager.

Paul Anderson fills this library systems director's role. Mr. Anderson has a Master's of Library Science from San Jose State University. Prior to joining DeVry, Mr. Anderson worked for over 15 years at Alameda County Library as Young Adult Librarian (1990-93), Technical Services Manager (1993-98), and Adult Services Librarian (1998-2000), and is a former library director for the DeVry University Fremont campus (2000-2002).

The Library Collection & Collection Organization

On-line Resources

All DeVry University students, faculty, and staff have access to the extensive and comprehensive ProQuest 5000 suite of databases (journal articles, newspapers, and data) along with the Faulkner FACCTS and Hoover's databases through the Web site (http://library.devry.edu/). There are also two collections of electronic books available at this location from netLibrary and Safari (Pearson). Students and faculty at the centers and from any Internet-connected computer have access to these resources 24 hours a day, seven days a week.

By accessing the DeVry University library Web site, students can search an extensive collection of newspapers, journals, periodicals, data sets, vendor information, and other resources via an online connection. Articles can be delivered several ways: printed, faxed, mailed, or downloaded. Included in these provisions are links to course-related Internet sites that have been recommended by faculty and central academic staff, and that have been reviewed and annotated by librarians.

A listing of the online resources available to DeVry University students is attached.

The library also provides an entry point for the Thompson Learning NETg computer-based training courses. These 1300+ Web-based short courses are free to our students, faculty, staff, and KGSM alumni. These concise, professionally developed business e-learning courses are in the areas of project management, Microsoft Office Suite, Java programming, networking, Web development, and interpersonal communication skills practice.

On-site Library Resources

Each DeVry University Center has an information center that includes networked personal computers, a printer and printed resources such as alternative textbooks and study guides, current business management reference books, and self-improvement books. Periodicals are also available for use by students. At a minimum, the library subscribes to the following core periodicals for each center:

Business Week
Harvard Business Review
HR Magazine
Journal of Accountancy
PC Magazine
Wall Street Journal

The library also subscribes to a local business publication for each center, for example <u>Crain's Chicago</u> <u>Business</u> in the Chicago-area market; the <u>Atlanta Business Chronicle</u> in Georgia; <u>Business First</u> in

CPE Agenda March 8, 2006 Columbus, Ohio; and <u>Crain's New York Business</u> in New York; and the <u>Charlotte Business Journal</u> in North Carolina.

Students are also provided information to help them access varied resources from their local public libraries, plus any additional library consortia that may be in place in the area. The library services director coordinates access with the center dean and ascertains the level of support that already exists in community libraries.

DeVry University Interlibrary Services and Collection Sharing

Our library includes the full integration of graduate and undergraduate resources, borrowing access to all holdings in the Voyager union catalog for all students, and a real-time digital reference service for enhanced patron support, particularly for students and faculty at DeVry University centers and online. The digital reference service is coordinated and maintained by the library services director but also leverages the reference services of our campus professional librarians.

The sharing of resources across the undergraduate and graduate levels includes an ongoing strategy for building collections that also support the graduate programs (5-10% of annual acquisitions are identified as directly supporting the graduate programs), and developing a patron-identification capability to allow graduate and undergraduate students to borrow items directly via the Voyager catalog system

Currently, borrowing of print resources by students is established through "manual" arrangements between centers and campuses in each region. Physical delivery of resources from the campuses to the centers must also be arranged, and is handled through the normal staff/faculty travel across a metro region, through courier services, or through express mail.

Planning, Service, and Use

Strategic planning for the libraries of DeVry University is conducted in concert with the strategic planning process of DeVry University, which is an ongoing, forward-looking process with a 5-year window of coverage. The process is guided by the senior management of the university, but draws on a broad base of inputs from campus, center, and on-line personnel, including faculty, staff, and students. The library's strategic plan, similarly, draws on the campus-based professional librarians, their Library Committees (primarily faculty), campus and center staff, and students. These inputs are channeled to the Library Strategic Planning Committee, which analyzes and evaluates input and recommends specific adjustments and initiatives. These recommendations are integrated into the annual planning cycles led by the director of general education and libraries, the university library services director, and the university library systems director in their proposals to senior management of the university.

Each term, to promote awareness and provide training on library services, the university library services director sends materials to center staff to distribute to all incoming students describing resources and services available to them through the library. The librarian also provides handouts to faculty to build awareness of the resources and services available.

To evaluate the range and quality of library resources, both electronic and print, the library systems director compiles usage reports monthly from the netLibrary Web site in the areas of frequency of use by title, most popular titles in the past 30 days, and "turnaways." In addition, as part of the ongoing development and review of library resources, the librarian surveys both faculty and students as part of the end-of-term surveys administered at the centers. Survey results indicate students are able to complete their coursework and applied research with support of the School's library resources as well as the vast amount of information available through the Web.

Campus-based librarians also track usage of print and electronic resources and library services, such as bibliographic instruction sessions, on a term-by-term basis. The director of general education and libraries and other administrators analyze these data, and adjustments in library resources and services are made as a result. In the past six years, three comprehensive library surveys of students and faculty were conducted across the university system. The results indicated that both students and faculty were satisfied with library resources and the helpfulness and accessibility of library staff.

Library use statistics are gathered for a number of different purposes and in a variety of formats. General statistical information for 2004-05 includes the following overview. These figures are university-wide statistics.

Total circulation via the Voyager system: 148,989 Total circulation of netLibrary e-books: 51,738

Total use of subscribed electronic resources (including searches and full-text articles retrieved): 3,131,800 Graduate student usage of ProQuest databases: 272,038 searches and 289,284 documents retrieved.

JS/MR 6/7/2005

DeVry University Library Electronic Resources 2005-2006

ProQuest 5000

ABI/INFORM Complete

Research Library ProQuest Newsstand

ProQuest Computing

ProQuest Telecommunications Career and Technical Education ERIC + Education Complete Applied Science and Technology Plus

Psychology Journals Accounting and Tax

Banking Information Source Pharmaceutical News Index ProQuest Asian + European Business

Harvard Business Review

Faulkner's FACCTS

netLibrary e-books

Safari e-books

HOOVER'S Company Profiles 2400 full-text journals – plus Trade and Industry, Dateline, Archive, and Hoover's Company Profiles 2830 journals, with more than 2000 in full text Includes New York Times, Wall Street Journal, Washington Post, Christian Science Monitor, Atlanta Journal-Constitution, LA Times, others 260 full-text science/technology journals, from 1986

80 full-text industry publications, from 1986

More than 380 full-text journals

Over a million documents and articles, from 1966

Hundreds of full-text journals in sciences.

engineering, and technology

Over 400 journals

Abstracts and articles from more than 2000

publications, with 241 in full text

More than 278 publications, with 181 in full text

20 titles, with 4 in full text

More than 75 full-text publications

Via EBSCOhost (For KGSM only, in electronic format)

Hundreds of new reports on Computer &

Telecommunications technologies are added each

month to this comprehensive database.

Over 10,000 full-text electronic books purchased by

DeVry; in addition, several thousand more e-books from netLibrary's publicly accessible

collection are available.

About 600 items accessible on a subscription

basis from a continually updated database of

IT and other technology topics.

Financial and business information on more than

15,000 companies (U.S. and non-U.S.) and thousands

of industries

NOTE: Each campus library also subscribes to additional electronic resources besides the above.

IS 6/7/2005

DeVry University Keller Graduate School of Management 2005-2006 Academic Catalog Addendum Volume IV

October 6, 2005

The following replaces the corresponding information that appears on pages 74-75 of the catalog:

Withdrawals-Financial

Students are charged a \$50 administrative fee for each course from which they withdraw. Those who withdraw after registering for a session, or who are dismissed for disciplinary or academic conduct reasons, may be entitled to a tuition refund. Currently enrolled students whose academic status, given the results of the prior term, would have precluded their enrollment must drop the course and all payments will be refunded.

The official date of withdrawal is the date the school receives notification of withdrawal, not the last date of attendance. The session directly preceding the withdrawal request is used to identify the session of withdrawal. Students are responsible for officially withdrawing from a course. Failure to complete an official withdrawal may result in a grade of "F."

To comply with federal financial aid regulations, financial aid awards may be reduced based on withdrawal dates. Tuition refunds are computed independently from financial aid award calculations and return of funds.

Course withdrawal notices must be submitted to the center dean either in person or in writing. Simply ceasing to attend classes, notifying the instructor or notifying a staff member other than the center dean does not constitute a withdrawal of record. Students receiving financial aid should refer to Incremental Progress Requirements for Financial Aid Eligibility.

Refunds

Students who withdraw from a course may be entitled to a tuition refund. Refunds are paid within 30 days of notification of withdrawal and are returned in the same form as the initial payment. The refund amount is related to the date of withdrawal as indicated in the chart below, or to the last date of attendance if required by state law (California, Indiana, Nevada and Wisconsin students refer to your respective state addendum).

Withdrawal	Percent Refund**
Prior to class session 1	100
Prior to class session 2	87.5
Prior to class session 3	75.0
Prior to class session 4	62.5
Prior to class session 5	50.0+
Prior to class session 6	37.5+
Prior to class session 7	0
Prior to class session 8	0

^{**} less \$50 administrative fee

⁺ First-session students receiving federal financial aid only. Continuing students refund is 0.

INDIANA ADDENDUM

A signed and dated copy of this addendum, countersigned by the advisor, must be attached to the undergraduate academic catalog and enrollment agreement of every undergraduate student enrolled from the State of Indiana. The third copy is to be forwarded to DeVry's administrative office with the application paperwork.

This institution is regulated by **The Indiana Commission on Proprietary Education**, 302 West Washington Street, Room E201, Indianapolis, IN 46204-2767. Toll Free Number 1-800-227-5695 or (317) 232-1320.

Indiana Minimum Cancellation and Refund Policy

The postsecondary proprietary education institution shall pay a refund to the student in the amount calculated under the refund policy specified in this section or as otherwise approved by the commission. The institution must make the proper refund no later than thirty-one (31) days of the student's request for cancellation or withdrawal.

The following refund policy applies to each resident postsecondary educational institution:

The student is entitled to a full refund if one or more of the following criteria are met:

- A. The student cancels the enrollment application within six (6) business days after signing.
- B. The student does not meet the school's minimum admission requirements.
- C. The student's enrollment was procured as a result of a misrepresentation in the written materials utilized by the school.
- D. If the student has not visited the school prior to enrollment and withdraws within three days of touring the school or attending the regularly scheduled orientation/classes.

After beginning classes, Indiana residents who withdraw from the school are entitled to the following refund amounts less an enrollment fee of ten percent (10%) of the total tuition, not to exceed one hundred dollars (\$100):

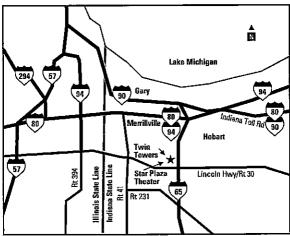
- A. After attending one week or less, ninety percent (90%).
- B. After attending more than one week but equal to or less than twenty-five percent (25%) of the program, seventy-five percent (75%).
- C. After attending more than twenty-five percent (25%) but equal to or less than fifty percent (50%) of the program, fifty percent (50%).
- D. After attending more than fifty percent (50%) but equal to or less than sixty percent (60%) of the program, forty percent (40%).
- E. After attending more than sixty percent (60%) of the program, the student is not entitled to a refund.

Student's Signature	Advisor's Signature		
Date	Date		
07501550			
5/05			

Indiana

he Merrillville Center, staffed full time, serves northwest Indiana's Lake and Porter Counties, as well as Illinois' southern Cook and eastern Will Counties. The facility, located in the Twin Towers office complex, at the intersection of I-65 and Route 30 (Lincoln Highway), provides a pleasant learning environment for students.

DeVry University is regulated by the Indiana Commission on Proprietary Education, 302 W. Washington St., Rm. E201, Indianapolis, IN 46204, 800/227-5695 or 317/232-1320.



Map not to scale



| Merrilly|| Merrilly|

Adday. 900am=480pm

samaay 360am - 11120am?

ap Hours Slimusadky, 7 daysawed

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specials dessions, longs/vending enea, information center/computer leb with online access

Administration Pam Teylor Regional Manager MHRM, Keller Greduate School

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sete Opengenomententen en may, en propose sential the Textylocation (sential contage en price (occurrente) (sential contage) 1770

G chris School